



Investor Presentation Q1 2018



CAUTION CONCERNING FORWARD-LOOKING STATEMENTS

This presentation contains forward-looking statements regarding, among other things, Desjardins Group's business objectives and priorities, financial targets and maturity profile. Such statements are typically identified by words or phrases such as "believe", "expect", "anticipate", "intend", "estimate", "plan" and "may", words and expressions of similar import, and future and conditional verbs.

By their very nature, such statements involve assumptions, uncertainties and inherent risks, both general and specific. It is therefore possible that, due to many factors, these forward-looking statements may not materialize or may prove to be inaccurate and that actual results differ materially. Desjardins Group cautions readers against placing undue reliance on these forward-looking statements since actual results, conditions, actions and future events could differ significantly from those anticipated.

A number of factors, many of which are beyond Desjardins Group's control and the effects of which can be difficult to predict, could influence the accuracy of the forward-looking statements in this presentation. These factors include: credit, market, liquidity, operational, insurance, strategic, and reputation risks; regulatory and legal environment risk; environmental risk; risk related to pension plans; technological advancement and regulatory developments; cybersecurity; household indebtedness; real estate market trends; geopolitical risks; communication and information; general economic and business conditions in regions in which Desjardins Group operates; changes in the economic and financial environment in Quebec, Canada and globally; monetary policies; the accuracy and completeness of information concerning clients and counterparties; the critical accounting estimates and accounting standards applied by Desjardins Group; new products and services to maintain or increase Desjardins Group's market share; the ability to recruit and retain key management personnel, including senior management; geographic concentration; acquisitions and joint arrangements; credit ratings; amendments to tax laws; unexpected changes in consumer spending and saving habits; the ability to implement Desjardins Group's disaster recovery plan within a reasonable time; the potential impact of international conflicts or natural disasters; and Desjardins Group's ability to anticipate and properly manage the risks associated with these factors.

It is important to note that the above list of factors that could influence future results is not exhaustive. Other factors could have an adverse effect on Desjardins Group's results. Additional information about these and other factors is found in the "Risk management" sections of Desjardins Group's most recently published annual and quarterly MD&As.

Any forward-looking statements contained in this presentation represent the views of management only as at the date hereof, and are presented for the purpose of assisting readers in understanding and interpreting Desjardins Group's balance sheet as at the dates indicated or its results for the periods then ended, as well as its business objectives and priorities. These statements may not be appropriate for other purposes. Desjardins Group does not undertake to update any oral or written forward-looking statements that could be made from time to time by or on behalf of Desjardins Group, except as required under applicable securities legislation.

Desjardins



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Results

Three months ended March 31, 2018 (Comparison against Q1 2017)

\$501 million

Surplus earnings, up 31%

\$4.3 billion

Total income, up 3%

Balance Sheet

At March 31, 2018 (Comparison against December 31, 2017)

\$282 billion

Total assets, up 3%

\$175 billion

Total deposits, up 2%

Liquidity & Capital

At March 31, 2018

17.4%

CET1 ratio (Tier 1A)

119.1%

Average LCR ratio



5th largest financial cooperative group in the world by total income

Bloomberg

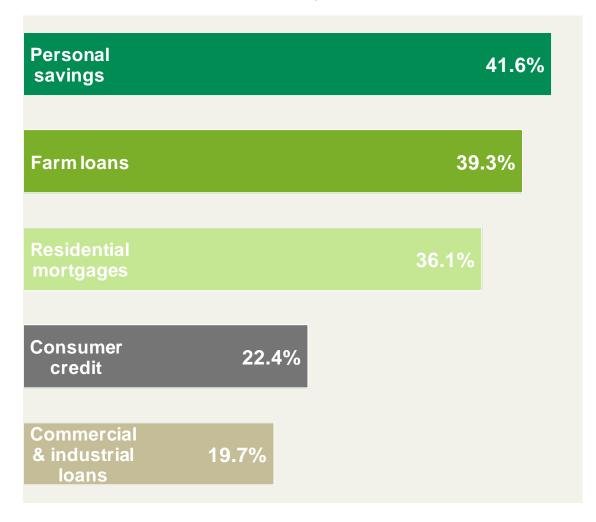
Strongest financial institution in North America and 5th in the world ⁽¹⁾

The Banker

100th most important financial institution by Tier 1 capital



LEADING MARKET SHARES IN QUEBEC





Insurance

LIFE & HEALTH

#2 insurer in Quebec

#5 insurer in Canada

- Extensive range of products
- Offices across Canada

GENERAL

#1 in direct distribution in Quebec

#2 insurer in Quebec

#3 insurer in Canada



Securities

- 47 full-service branches
- No. 7 fixed income group in Canada

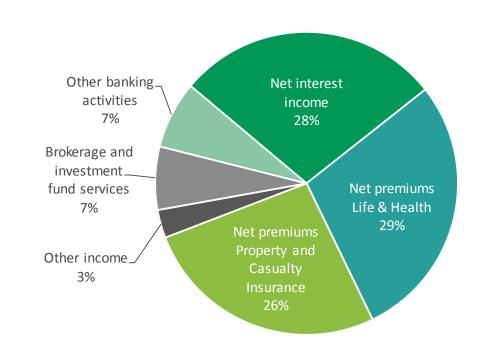
SURPLUS EARNINGS, MEMBER DIVIDENDS AND ROE (\$M)



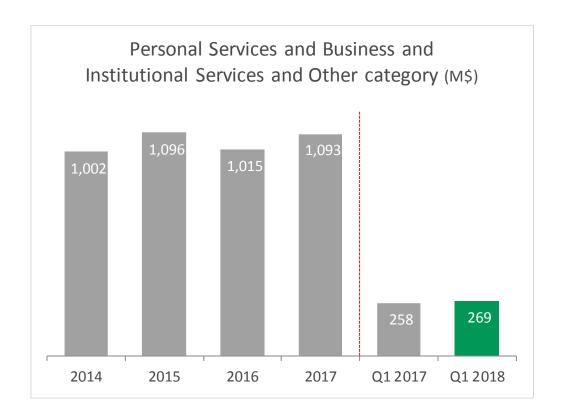
SURPLUS EARNINGS BY SEGMENT – Q1 2018

Property and Casualty Insurance (\$26M; 5%) Wealth Management and Life and Health Insurance (\$206M; 41%) Personal and Business Services and Other category (\$269M; 54%)

OPERATING INCOME DISTRIBUTION – Q1 2018



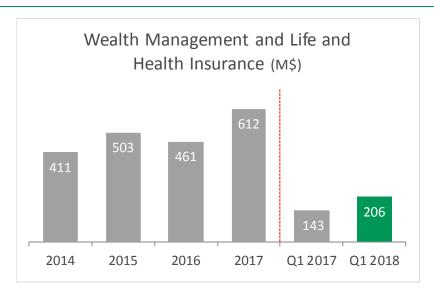
SURPLUS EARNINGS BY **SEGMENT**



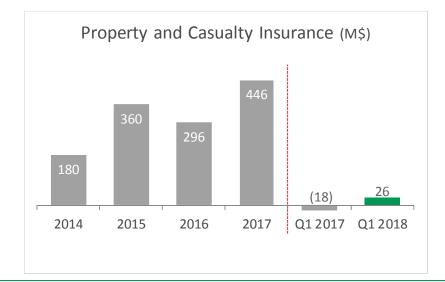
- Good performance from the caisse network, especially in net interest income, as a result of growth in the average portfolio of loans and acceptances, as well as higher interest rates
- Growth in business volume as a result of card payment activities
- Increase in caisse network sales of various products, such as investment funds



SURPLUS EARNINGS BY **SEGMENT**

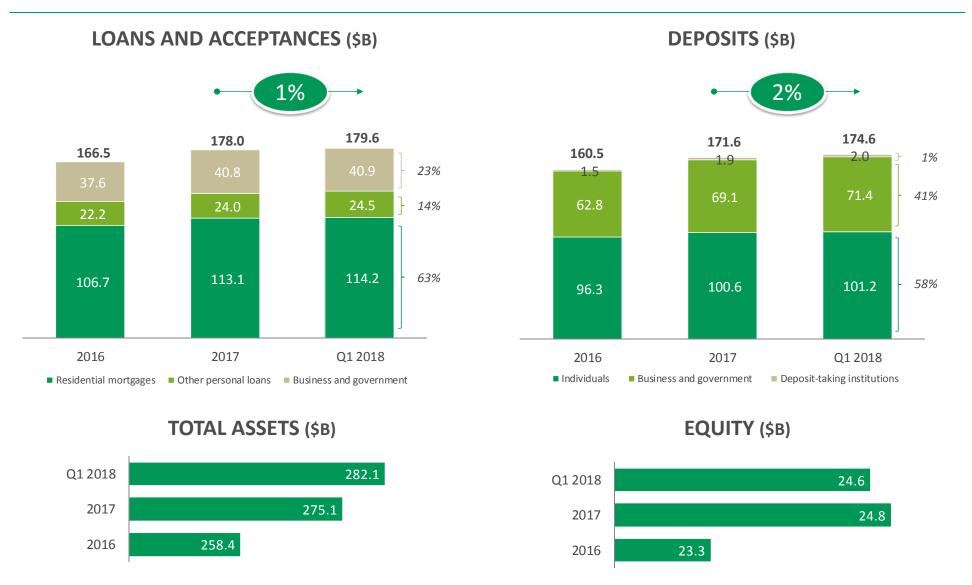


- Higher gains on the disposal of securities and real estate investments and higher income from growth in assets under management
- Net premiums increase of 6%
- Less favourable claims experience



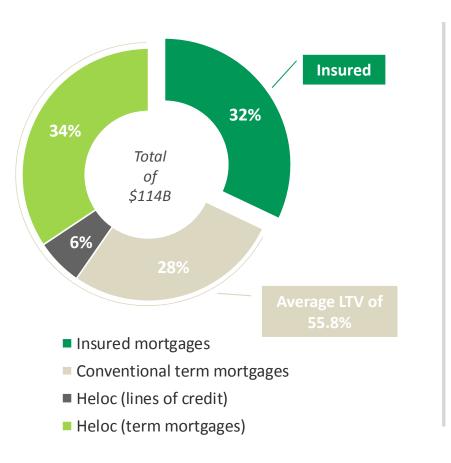
- Higher investment income
- Net premiums increase of 10%
- Less favourable claims experience

STRONG BALANCE SHEET

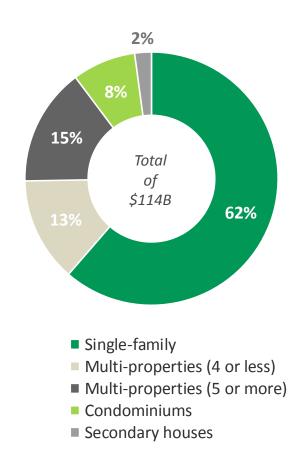


DIVERSIFIED RESIDENTIAL MORTGAGE PORTFOLIO

BY PRODUCT TYPE



BY PROPERTY TYPE





WELL-BALANCED BUSINESS AND GOVERNMENT LOAN PORTFOLIO

INDUSTRY DISTRIBUTION

■ 17% WERE GUARANTEED AT Q1 2018

• HIGH QUALITY OF TOP SECTORS

o Real estate: \$8.1B

 Agriculture: \$8.1B, most loans are guaranteed and covered by income protection programs

 Public agencies: \$3.0B (governmental agencies and school boards)

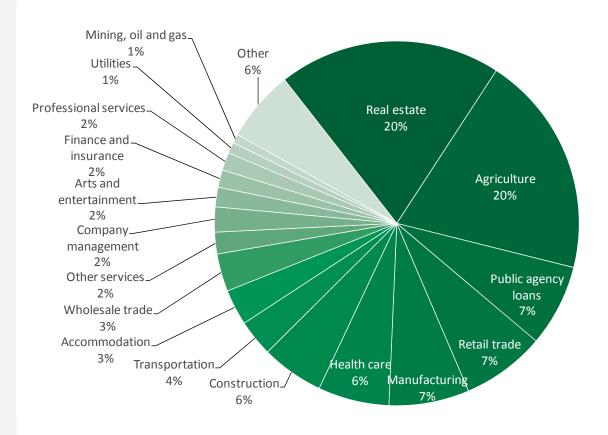
OTHER INDUSTRIES WELL-DIVERSIFIED

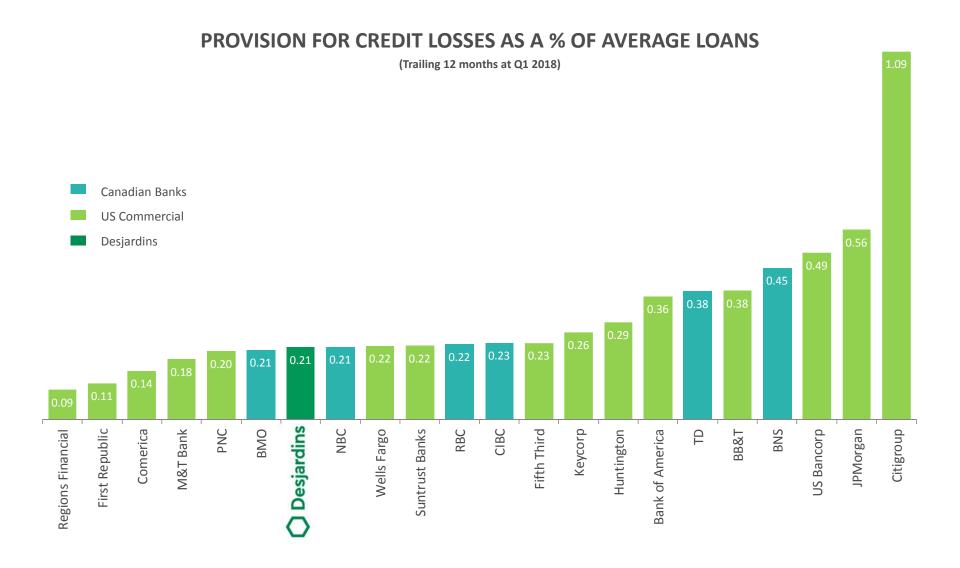
o Retail trade: \$3.0B

Manufacturing: \$2.9B

Health care: \$2.6B

Construction: \$2.3B







LEADING NORTH AMERICAN FINANCIAL **INSTITUTION**

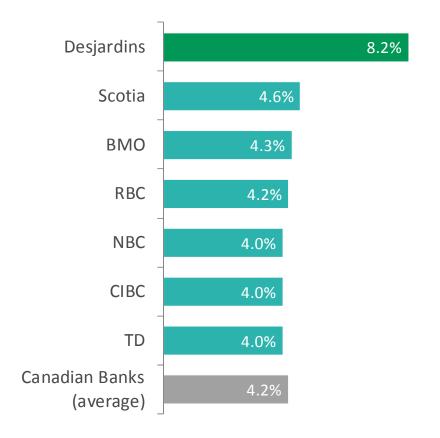
TIER 1A OR COMMON EQUITY TIER 1 CAPITAL RATIO (%)(1)



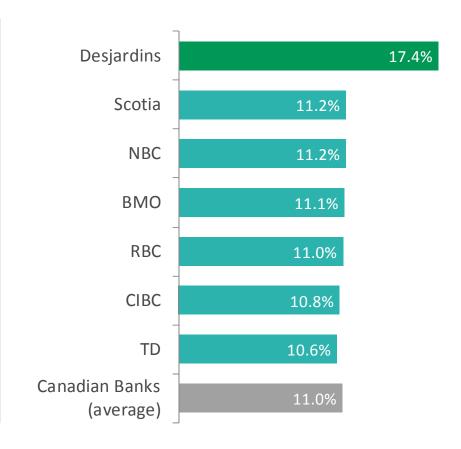
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EXCELLENT TIER 1A CAPITAL AND LEVERAGE RATIOS

LEVERAGE RATIO

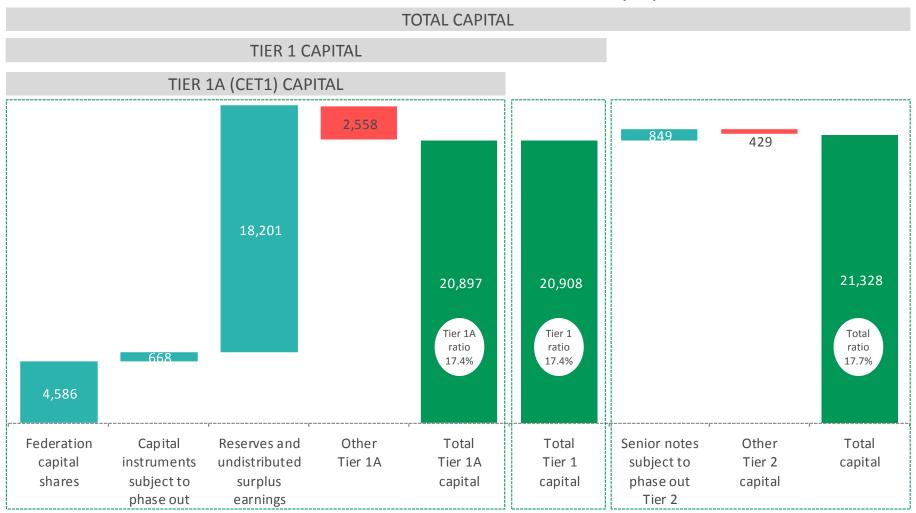


TIER 1A CAPITAL RATIO (CET1)





REGULATORY CAPITAL COMPOSITION (\$M)



LEADING NORTH AMERICAN FINANCIAL **INSTITUTION**

LARGEST FINANCIAL INSTITUTIONS BY DEPOSITS(1) (US \$B)

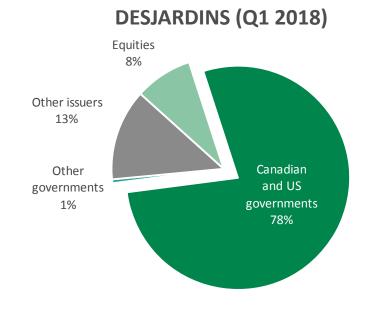




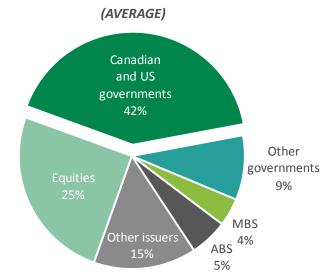


ROBUST LIQUIDITY POSITION

SECURITIES PORTFOLIO



CANADIAN BANKS (Q4 2017)







KEY OBJECTIVES

- Rely on a large, sticky, retail deposit base as a primary source of funding
- Seek diversification by market, currency and term
- Balance between short-term (1/3) and long-term (2/3)
- Typically issued 2 to 10 years maturities, fix and float, covered bonds, senior unsecured and securitization

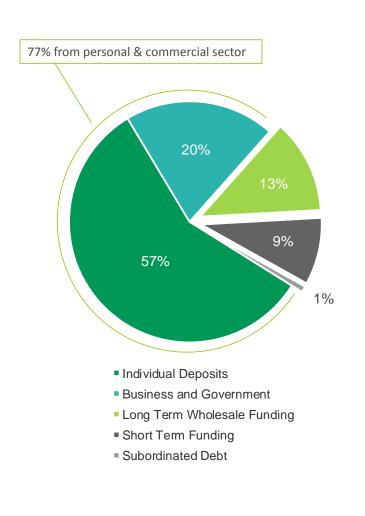
WHOLESALE FUNDING PROGRAMS

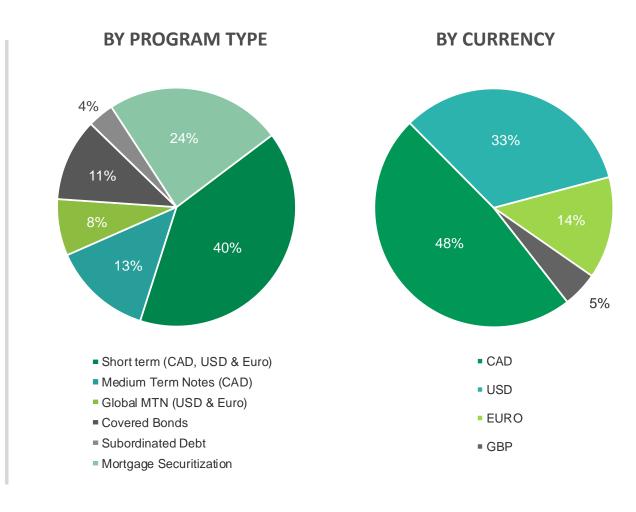
| PROGRAMS | CURRENCY | LIMIT | | | | |
|-------------------------------------|----------------|------------|--|--|--|--|
| Short term | | | | | | |
| Commercial paper – Canada | Canadian | None | | | | |
| Commercial paper – United-States | United-States | US\$15B | | | | |
| Commercial paper – Europe | Euro | €3B | | | | |
| Mid-Long term | | | | | | |
| Medium term notes – Canada | Canadian | C\$7B | | | | |
| Global medium term notes | Multi-currency | €7B | | | | |
| Covered bonds | Multi-currency | C\$10B | | | | |
| Securitization program (CMHC) | Canadian | Allocation | | | | |

WELL-ESTABLISHED GLOBAL FUNDING PROGRAMS

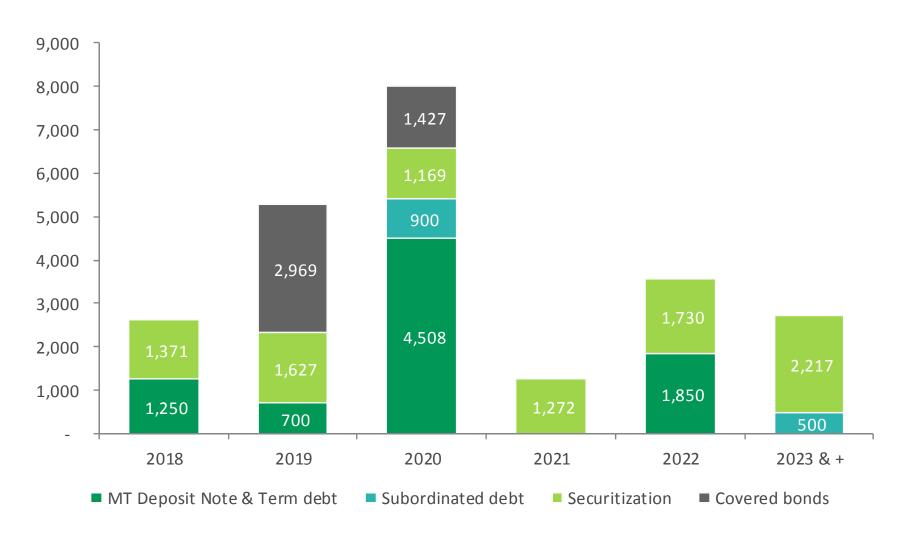
TOTAL DEPOSITS

WHOLESALE FUNDING





(IN \$M, AS AT MARCH 31, 2018)



CREDIT RATINGS AMONG THE BEST IN THE **INDUSTRY**

| | MOODY'S | | S&P | | FITCH | | DBRS | |
|---|---------|----------|--------|----------|--------|----------|----------|----------|
| | RATING | OUTLOOK | RATING | OUTLOOK | RATING | OUTLOOK | RATING | OUTLOOK |
| | | | | | | | | |
| FÉDÉRATION DES CAISSES DESJARDINS DU QUÉBEC | Aa2 | NEGATIVE | A+ | STABLE | AA- | STABLE | AA | NEGATIVE |
| | | | | | | | | |
| ROYAL BANK OF CANADA | A1 | NEGATIVE | AA- | NEGATIVE | AA | STABLE | AA | STABLE |
| CIBC | A1 | NEGATIVE | A+ | STABLE | AA- | NEGATIVE | AA | STABLE |
| BANK OF MONTREAL | A1 | NEGATIVE | A+ | STABLE | AA- | STABLE | AA | STABLE |
| SCOTIA BANK | A1 | NEGATIVE | A+ | STABLE | AA- | STABLE | AA | STABLE |
| TD BANK | Aa2 | NEGATIVE | AA- | STABLE | AA- | STABLE | AA | STABLE |
| NATIONAL BANK | A1 | NEGATIVE | А | STABLE | A+ | STABLE | AA (low) | STABLE |
| LAURENTIAN BANK | N/A | N/A | BBB | NEGATIVE | N/A | N/A | A (low) | NEGATIVE |



RECENT DEBT TRANSACTION HIGHLIGHTS





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