# Fixed Income Investor Presentation 02.2021 Results

All figures are in Canadian dollars and as at June 30, 2021, unless otherwise specified.



## Caution Concerning Forward Looking Statements

This presentation contains forward-looking statements regarding, among other things, Desjardins Group's business objectives and priorities, financial targets and maturity profile. These statements include, but are not limited to, observations regarding the possible impact of the COVID-19 pandemic on its operations, results and our financial position, as well as on economic conditions and financial markets. Such statements are typically identified by words or phrases such as "believe", "expect", "anticipate", "intend", "estimate", "plan", "forecast", "aim" and "may", words and expressions of similar import, and future and conditional verbs.

By their very nature, such statements involve assumptions, uncertainties and inherent risks, both general and specific. It is therefore possible that, due to many factors, the assumptions formulated may be incorrect, or the predictions, forecasts or forward-looking statements as well as Desjardins Group's objectives and priorities may not materialize or may prove to be inaccurate and that actual results differ materially. Furthermore, the uncertainty created by the COVID-19 pandemic has sharply increased this risk by generating additional difficulties in determining assumptions, forecasts or other forward-looking statements compared to previous periods. Desjardins Group cautions readers against placing undue reliance on these forward-looking statements when making decisions, given actual results, conditions, actions or future events could differ significantly from the targets, expectations, estimates or intentions advanced in them, explicitly or implicitly.

A number of factors, many of which are beyond Desjardins Group's control and the effects of which can be difficult to predict, could influence, individually or collectively, the accuracy of the forward-looking statements in this presentation. These factors include in particular: credit, market, liquidity, operational, insurance, strategic and reputation risks; pension plan risk; environmental or social risk; legal and regulatory risk; COVID-19 pandemic; climate change; government, corporate and household indebtedness; technological advancement and regulatory developments; interest rate fluctuations and geopolitical uncertainty; general economic and business conditions in regions in which Desjardins Group operates; security breaches; monetary policies; the critical accounting estimates and accounting standards applied by Desjardins Group; new products and services to maintain or increase Desjardins Group's market share; geographic concentration; acquisitions and joint arrangements; credit ratings; changes in tax laws; unexpected changes in consumer spending and saving habits; talent recruitment and retention of key positions; the ability to implement Desjardins Group's disaster recovery plan within a reasonable time; the potential impact on operations of international conflicts; public health crises, such as pandemics and epidemics, or any other similar disease affecting the local, national or global economy; and Desjardins Group's ability to anticipate and properly manage the risks associated with these factors properly despite a disciplined risk management environment.

It is important to note that the above list of factors that could influence future results is not exhaustive. Other factors could have an adverse effect on Desjardins Group's results. Additional information about these and other factors is found in the "Risk management" sections of Desjardins Group's most recently published annual and any subsequent quarterly MD&As and in the section "COVID-19 pandemic" of Desjardins Group's last annual and quarterly MD&As.

Any forward-looking statements contained in this presentation represent the views of management only as at the date hereof, and are presented for the purpose of assisting readers in understanding and interpreting Desjardins Group's balance sheet as at the dates indicated or its results for the periods then ended, as well as its strategic priorities and objectives as considered on the dates hereof. These statements may not be appropriate for other purposes. Desjardins Group does not undertake to update any oral or written forward-looking statements that could be made from time to time by or on behalf of Desjardins Group, except as required under applicable securities legislation.

This document does not constitute an offer to sell or solicitation of an offer to buy securities, nor will there be any sale of securities in any jurisdiction in which such offer, solicitation or sale would be unlawful.

Desiardins



### 6<sup>th</sup> Largest financial institution in Canada<sup>1</sup>

7.5 Million members and clients

> 52,000 employees

\$1,733 Million Surplus earnings for the first 6 months of 2021

\$389.3 Billion Total assets as at June 30, 2021

21.4% Tier 1A (CET1 ratio for Banks)

\$445 Million in 2020 Redistributed to members and the community

A Strong, Shared **Commitment to Action** 

On climate change





Ambition To become everyone's #1 choice

**Forbes** 

Named one of the world's top 100 best employers



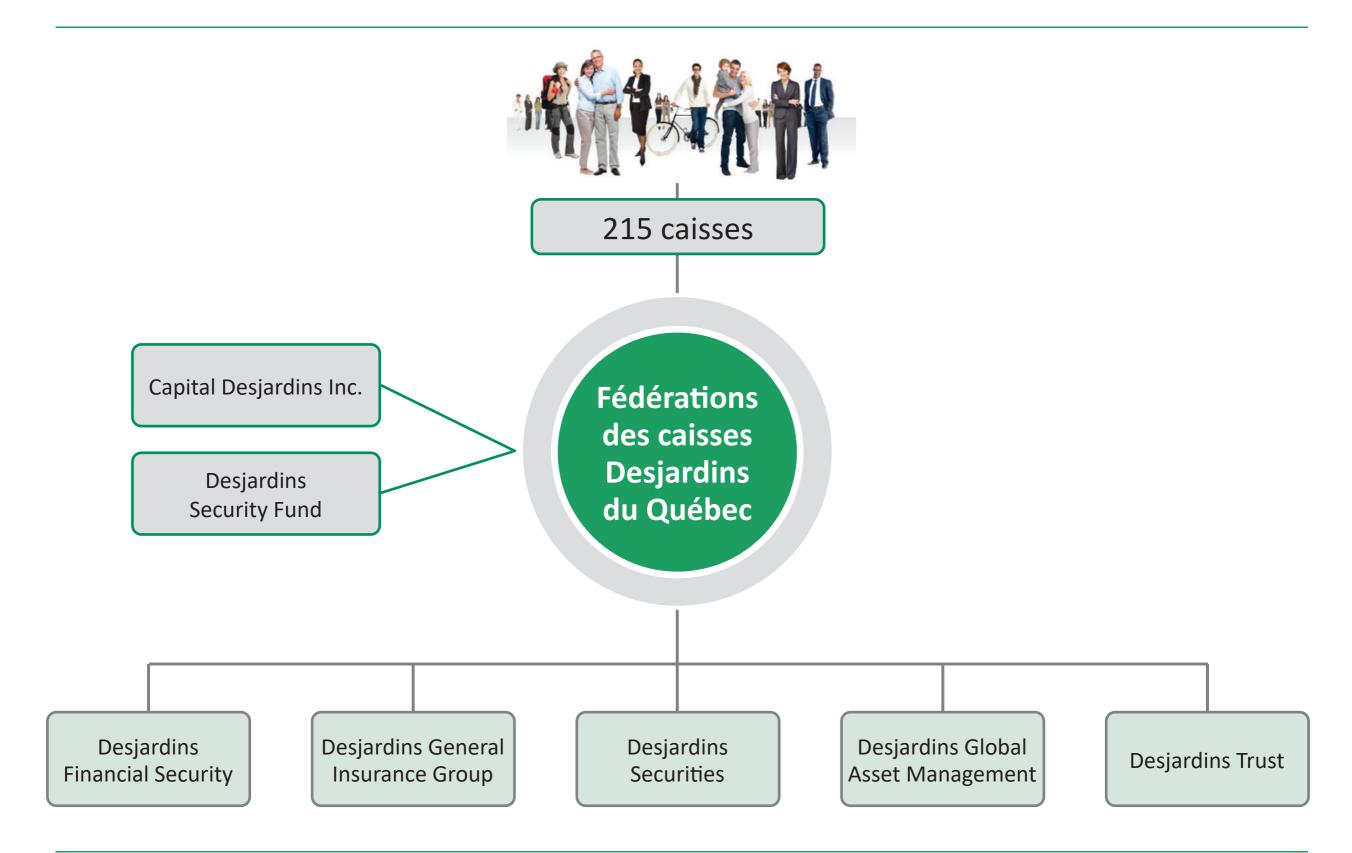
6<sup>th</sup> safest financial institution in North America and 34<sup>th</sup> in the world

**The Banker** 

97<sup>th</sup> most important financial institution by Tier 1 Capital

## Organizational Chart

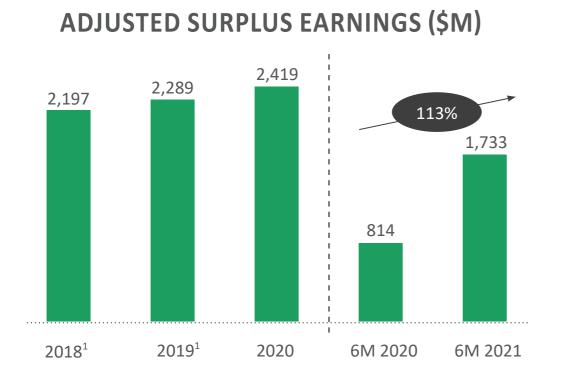
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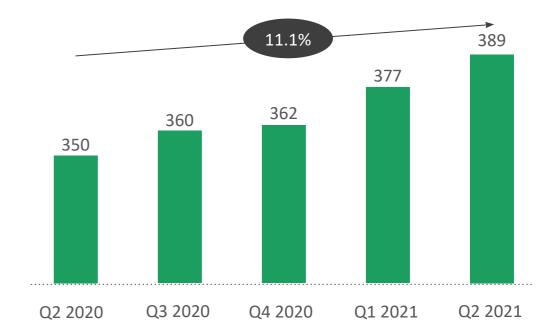
## FINANCIAL RESULTS



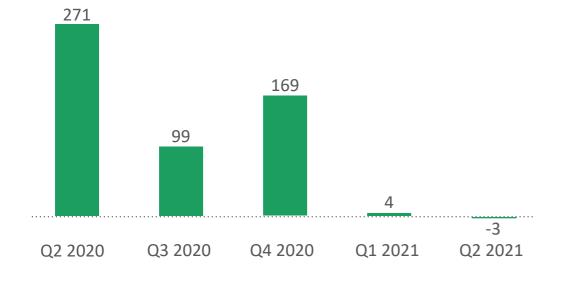


**PROVISIONS FOR CREDIT LOSSES (\$M)** 





CAPITAL AND TLAC RATIOSTIER 1A (CET1):21.4%TOTAL:22.6%LEVERAGE RATIO:8.5%TLAC:26.7%



1. Adjusted to exclude non-recurrent gains related to the sale of the portfolio of merchants receiving Desjardins Group services under the Monetico brand (2019), the transaction involving Qtrade Canada Inc. and the interest in Northwest & Ethical Investments L.P. (2018).

## Personal and Business Services

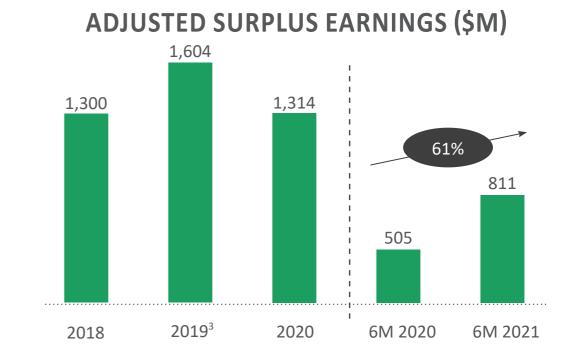
#### **Desjardins**

#### **ABOUT DESJARDINS<sup>1</sup>**

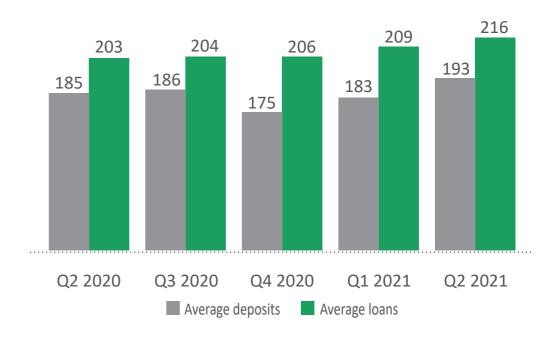
| Caisses <sup>2</sup>                            | 215   |
|---|-------|
| Points of sale                                  | 851   |
| ATM   | 1,687 |
| Market shares in Quebec                         |       |
| <ul> <li>Personal savings</li> </ul>            | 41%   |
| <ul> <li>Residential mortgages</li> </ul>       | 39%   |
| <ul> <li>Agricultural credit</li> </ul>         | 39%   |
| <ul> <li>Consumer credit</li> </ul>             | 24%   |
| <ul> <li>Commercial &amp; Industrial</li> </ul> | 20%   |

#### AWARDS AND RECOGNITION

- Voted the "coolest" financial institution in 2018 and second "coolest" in 2019 according to Quebec millennials.
- Named one of the world's top 100 best employers by Forbes Magazine.
- Named one of Canada's top employers for Young People.
- Named one of Canada's top Family-Friendly employers.



#### ASSETS AND DEPOSITS (\$B)



- 1. As at December 31, 2020
- 2. As at June 30, 2021
- 3. Adjusted to exclude the gain related to the sale of the entire portfolio of merchants receiving Desjardins Group services under the Monetico brand.

## Wealth Management and Life and Health Insurance 🗘 🗘

## PAN-CANADIAN PRESENCE<sup>1</sup>

Wealth Management

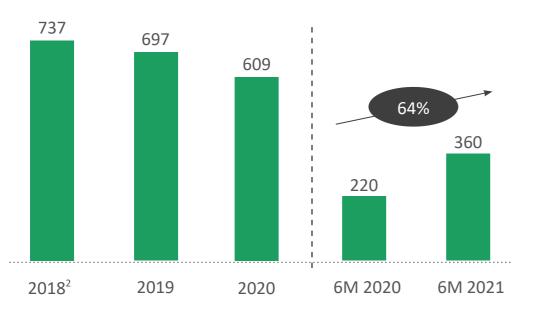
**#1** in Quebec and **#1** in Canada for market-linked guaranteed investments

Life and Health Insurance

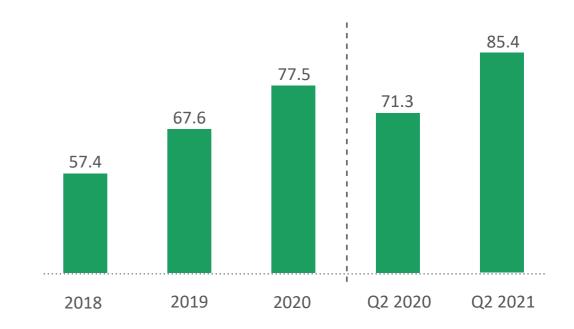
**#3** in Quebec

**#5** in Canada

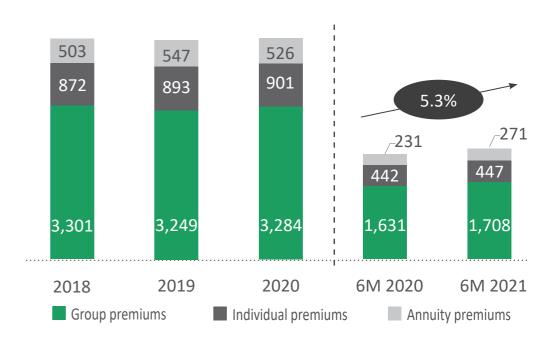
#### ADJUSTED SURPLUS EARNINGS (\$M)



ASSETS UNDER MANAGEMENT (\$B)



PREMIUMS (\$B)



1. As at December 31, 2020

2. Adjusted to exclude the gain related to the transaction involving Qtrade Canada Inc. and the interest in Northwest & Ethical Investments L.P.

**Desjardins** 

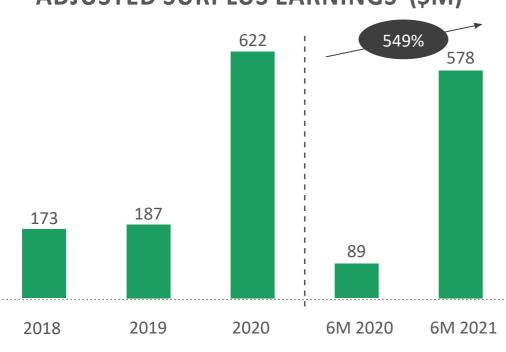
## Property and Casualty Insurance





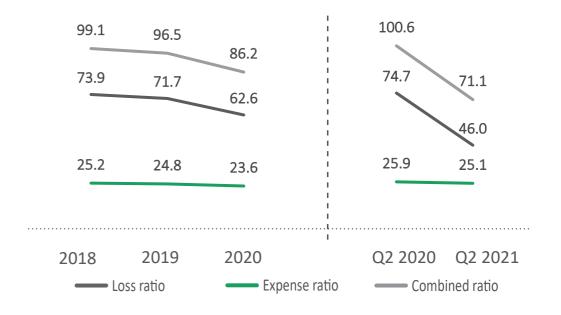
### PAN-CANADIAN PRESENCE<sup>1</sup>

- Important Property and Casualty insurer
  - **#2** in Quebec **#2** in Canada
- **28<sup>th</sup>** consecutive year of underwriting profits
- Auto insurance premium discounts of \$155M granted to members and clients as a relief measure to support them during the COVID-19 pandemic.

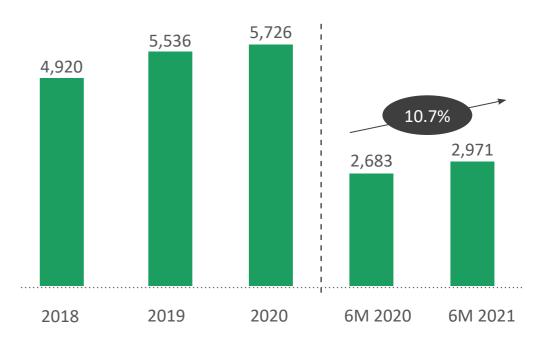


#### ADJUSTED SURPLUS EARNINGS (\$M)

#### RATIOS (%)



#### GROSS WRITTEN PREMIUMS (\$M)



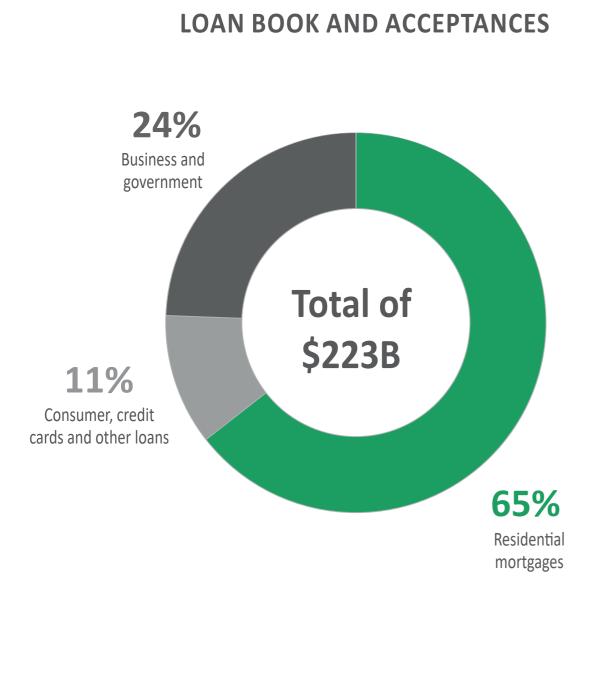


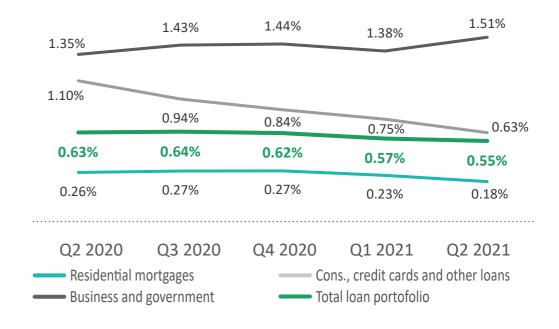
## **BALANCE SHEET QUALITY**

### Loan Portfolio

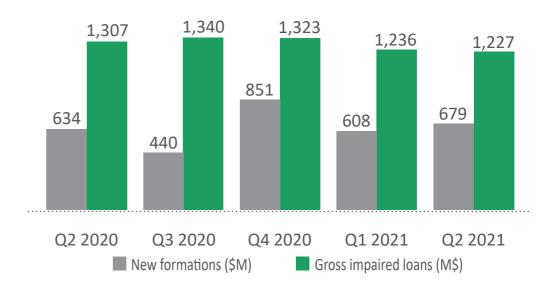
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#### **GROSS IMPAIRED LOANS RATIO**





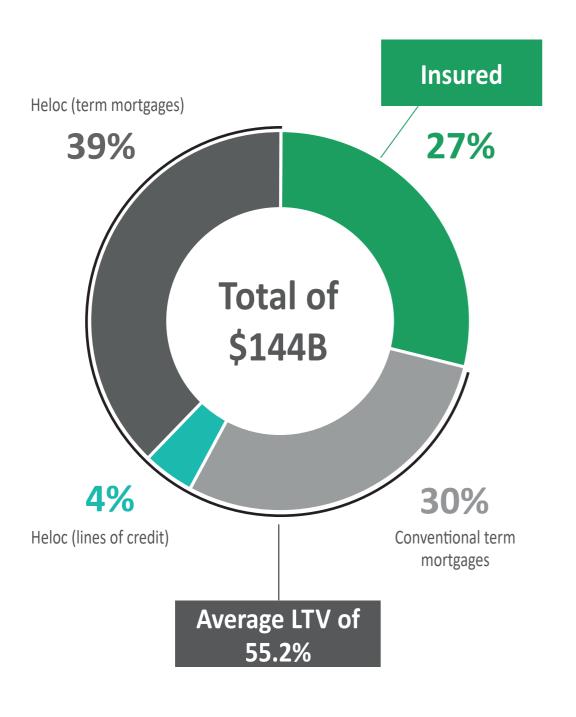
#### GROSS IMPAIRED LOANS AND NEW FORMATIONS



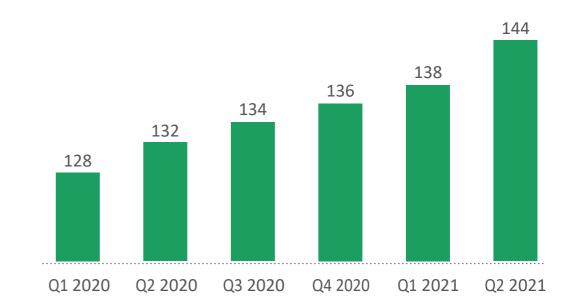
## Residential Mortgage Loan Portfolio



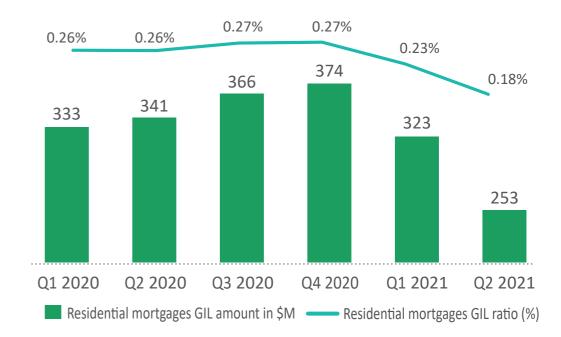
#### **RESIDENTIAL MORTGAGE PORTFOLIO**



#### **GROWTH IN RESIDENTIAL PORTFOLIO (\$B)**



#### **GROSS IMPAIRED LOANS**



## Business and Government loan portfolio

- Portfolio of high quality and well diversified.
- Gross impaired loans ratio of 1.51%.
- Mining, oil and gas represent 0.7% of Business and government loan portfolio.

| Borrowor catagory     | % Gross loans<br>of portfolio (\$M) | Impaired loans | Gross impaired loans ratio (%) |         |         |         |
|-----------------------|-------------------------------------|----------------|--------------------------------|---------|---------|---------|
| Borrower category     |                                     | (\$M)          | (\$M)                          | Q2 2021 | Q1 2021 | Q4 2020 |
| Real estate           | 22                                  | 12,067         | 49                             | 0.41    | 0.32    | 0.41    |
| Agriculture           | 19                                  | 10,074         | 97                             | 0.96    | 1.13    | 1.28    |
| Construction          | 8                                   | 4,548          | 110                            | 2.42    | 2.72    | 3.00    |
| Manufacturing         | 8                                   | 4,287          | 105                            | 2.45    | 2.73    | 2.57    |
| Health care           | 7                                   | 3,825          | 74                             | 1.93    | 0.87    | 0.95    |
| Retail trade          | 7                                   | 3,575          | 77                             | 2.15    | 2.19    | 2.15    |
| Public agency         | 5                                   | 2,883          | -                              | -       | -       | -       |
| Wholesale trade       | 4                                   | 1,926          | 31                             | 1.61    | 1.97    | 2.23    |
| Accommodation         | 4                                   | 1,913          | 90                             | 4.70    | 2.70    | 2.62    |
| Transportation        | 3                                   | 1,441          | 36                             | 2.50    | 2.59    | 2.50    |
| Rest of the portfolio | 13                                  | 7,796          | 149                            | 1.91    | 1.60    | 1.52    |
| Total                 | 100                                 | 54,335         | 818                            | 1.51    | 1.38    | 1.44    |

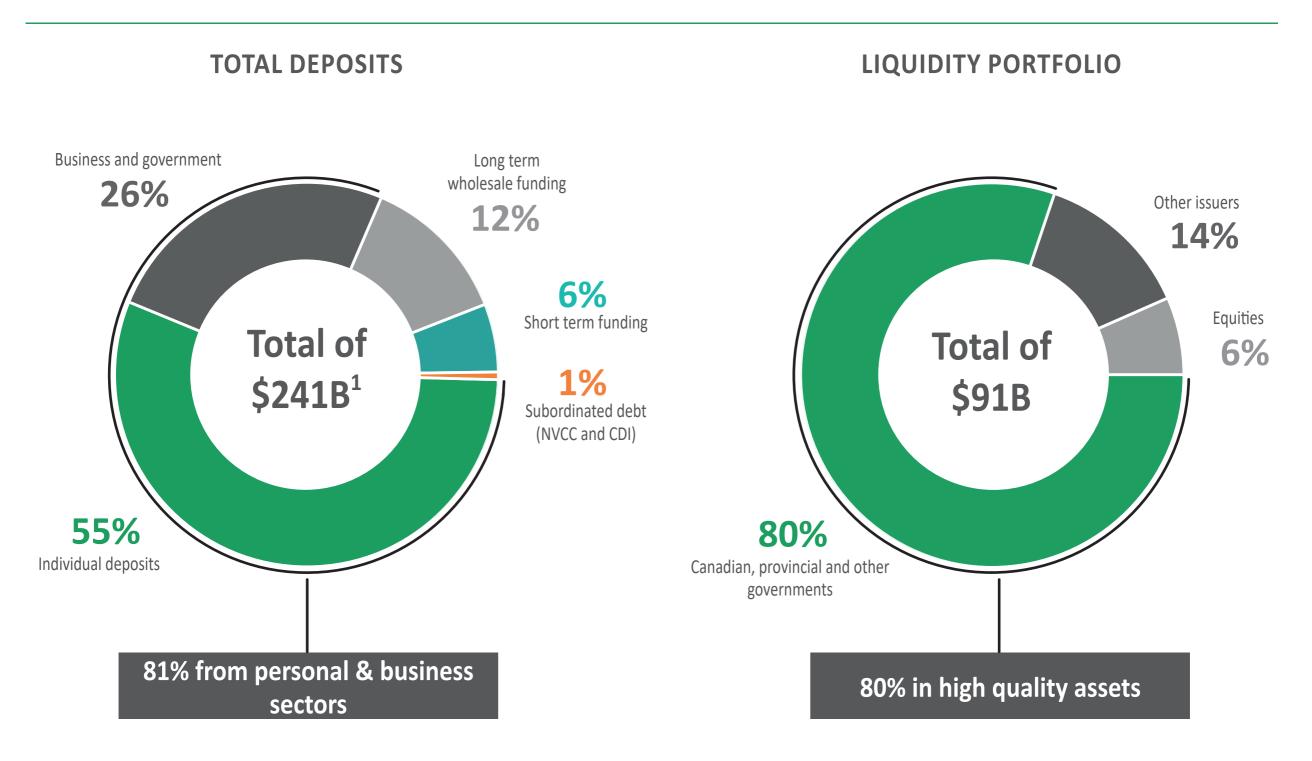
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## LIQUIDITY and FUNDING

## Robust Liquidity Position

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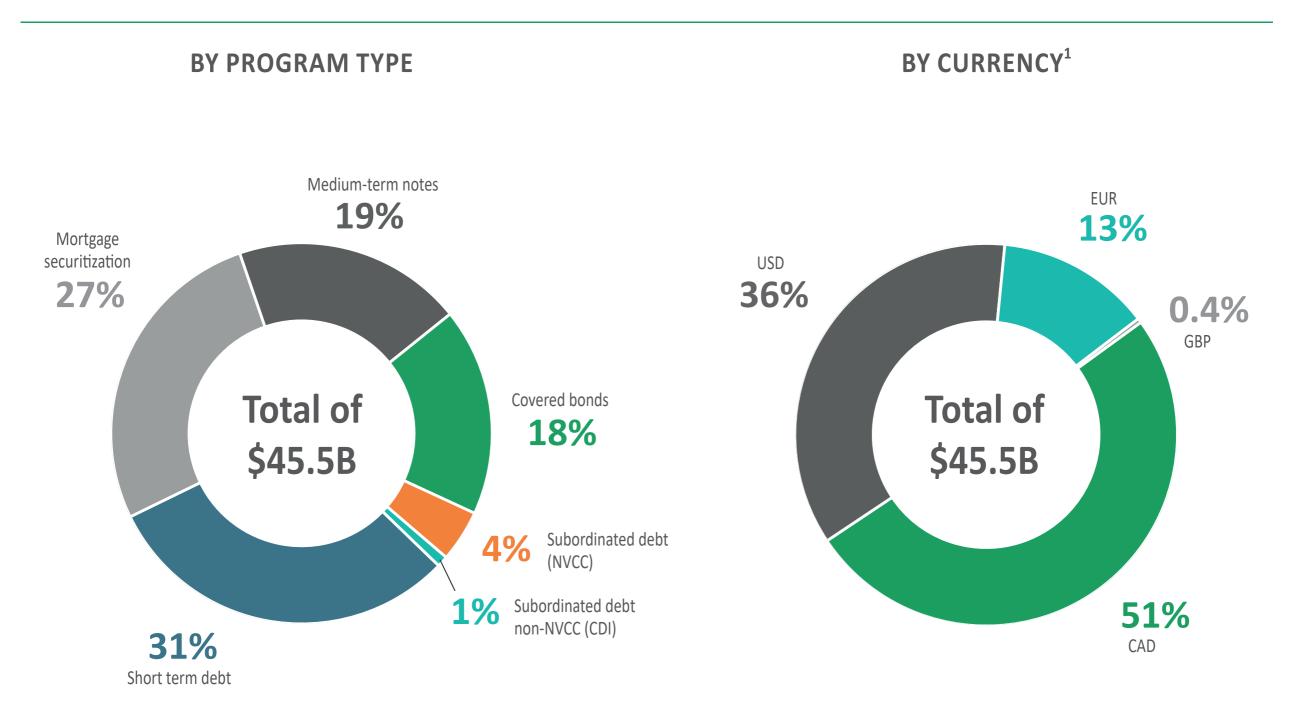
1. Including subordinated debt (NVCC and CDI).

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|-----------|-------|
| <br>Desia | rains |
|           | IMIII |
| -         |       |

|               | PROGRAM                            | CURRENCY       | LIMIT      |
|---------------|------------------------------------|----------------|------------|
| E             | Commercial paper – Canada          | Canadian       | None       |
| Short term    | Commercial paper – United States   | United States  | US\$15B    |
| Sh            | Commercial paper – Europe          | Euro           | €3B        |
|               | Medium term notes – Canada         | Canadian       | C\$10B     |
| Mid-Long term | Medium-term and subordinated notes | Multi-currency | €7B        |
|               | Covered Bonds                      | Multi-currency | C\$18B     |
|               | Securitization program (CMHC)      | Canadian       | Allocation |
|               | NVCC Subordinated debts            | Canadian       | C\$3B      |

## Global Funding Programs

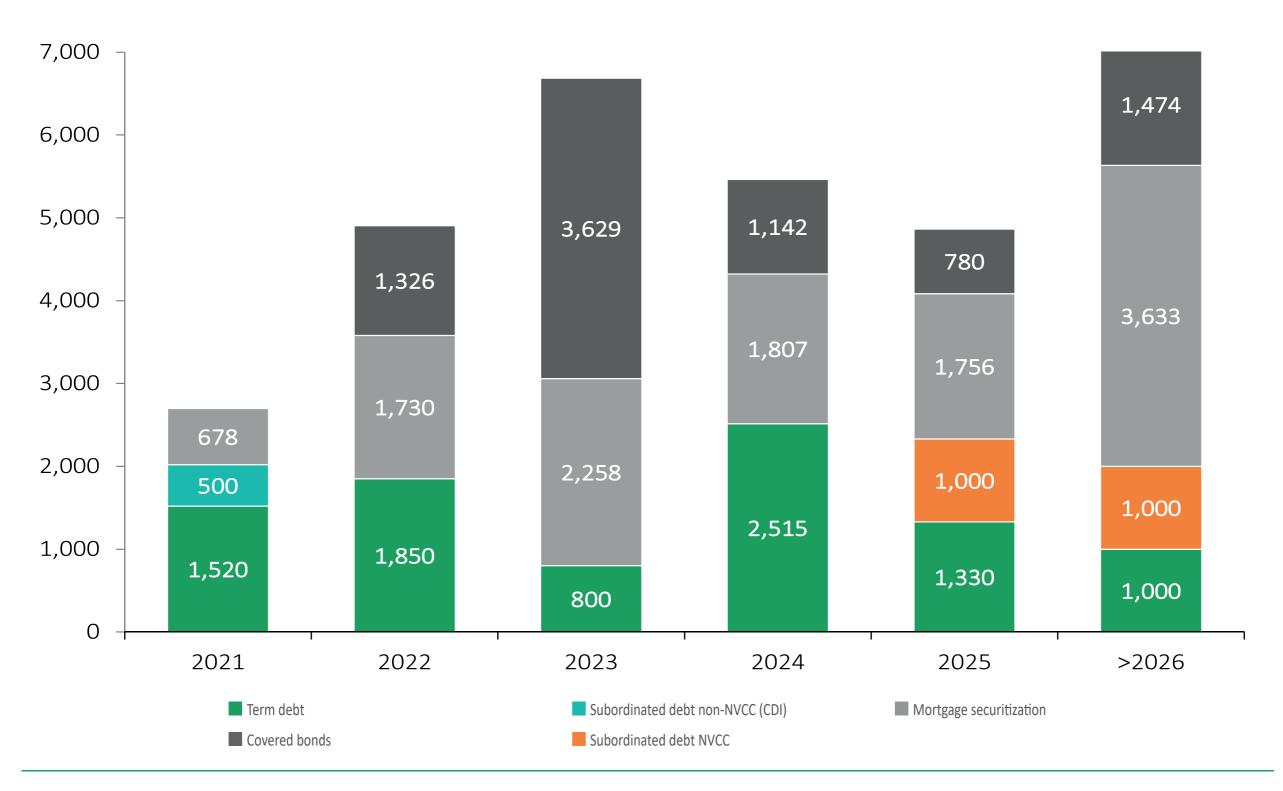
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## Maturity Profile

**Desjardins** 

#### In \$M, as at June 30, 2021





## **CAPITAL and BAIL-IN**

## Leading North American Financial Institution

**Desjardins** 



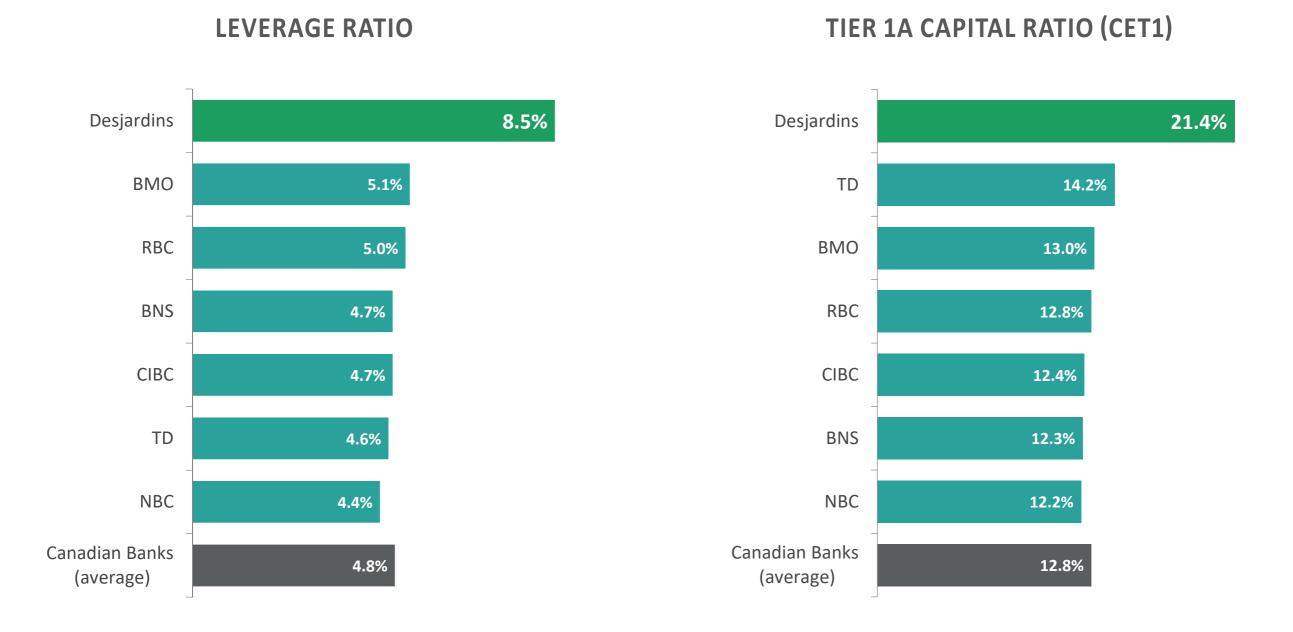


1. As at Q2 2021 for Canadian Banks and American Banks. Only American Banks with more than US\$60B of deposits are illustrated.

Sources: Financial Reports of Desjardins Group, American Banks and Canadian Banks

### Tier 1A Capital and Leverage Ratios

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| Total Loss Absorbing Capacity (TLAC) |       |  |  |
|--------------------------------------|-------|--|--|
| TLAC Ratio                           | 26.7% |  |  |
| TLAC Leverage Ratio                  | 10.4% |  |  |

Sources: Canadian Banks and Desjardins Group's Financial Reports

CAPITAL AND BAIL-IN 21

|  | MOODY'S | S&P    | DBRS       | FITCH  |
|--|---------|--------|------------|--------|
| Counterparty/Deposits <sup>1</sup>                   | Aa1     | A+     | AA         | AA     |
| Short-term debt                                      | P-1     | A-1    | R-1 (high) | F1+    |
| Senior medium and long-term legacy debt <sup>2</sup> | Aa2     | A+     | AA         | AA     |
| Senior medium and long-term debt <sup>3</sup>        | A1      | A-     | AA (low)   | AA-    |
| NVCC subordinated notes                              | A2      | BBB+   | A (low)    | А      |
| Covered Bonds  | Aaa     | _      | _          | AAA    |
| Outlook  | Stable  | Stable | Stable     | Stable |

- 1. Represents Moody's Counterparty Risk Rating and Deposit Rating, S&P's Issuer Credit Rating, DBRS' Long Term Deposit Rating and Fitch's Long-Term Issuer Default Rating, counterparty Rating and Long Term Deposit Rating.
- 2. Includes senior debt issued prior to March 31, 2019, and senior debt issued on or after March 31, 2019, which is excluded from the recapitalization regime applicable to Desjardins.
- 3. Includes senior debt issued on or after March 31, 2019, subject to conversion under the recapitalization regime applicable to Desjardins.



#### **Complexe Desjardins, Montreal**



#### **INVESTOR RELATIONS**

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